

### **Grievance Redressal/ Escalation Matrix**

If you have a grievance, you can reach out to our Support Team for assistance.

<b>Details of designation</b>	<b>Contact Person Name</b>	<b>Address where the physical address location</b>	<b>Contact No.</b>	<b>Email-ID</b>	<b>Working hours when complainant can call</b>
Customer Care	Jahnvi Deepak Goradia	101, Sahyadri Building, Neelkanth Valley,, 7th Road Rajawadi, Ghatkopar East, Mumbai, Maharashtra, 400077	+91 9820373002	connect@jcurvecapital.in	Mon-Sat 09AM – 05 PM
Head of Customer Care	Jahnvi Deepak Goradia	101, Sahyadri Building, Neelkanth Valley,, 7th Road Rajawadi, Ghatkopar East, Mumbai, Maharashtra, 400077	+91 9820373002	connect@jcurvecapital.in	Mon-Sat 09AM – 05 PM
Compliance Officer	Jahnvi Deepak Goradia	101, Sahyadri Building, Neelkanth Valley,, 7th Road Rajawadi, Ghatkopar East, Mumbai,	+91 9820373002	connect@jcurvecapital.in	Mon-Sat 09AM – 05 PM

		Maharashtra, 400077			
CEO	-	-	-	-	-
Principal Officer	Jahnvi Deepak Goradia	101, Sahyadri Building, Neelkanth Valley,, 7th Road Rajawadi, Ghatkopar East, Mumbai, Maharashtra, 400077	+91 9820373002	connect@jcurvecapital.in	Mon-Sat 09AM – 05 PM

*The abovementioned details would facilitate the complainants to approach the concerned IA before filing complaint to SEBI. For more details go to: -  
<https://www.bseindia.com/markets/MarketInfo/DispNewNoticesCirculars.aspx?page=20241209-41>*

We aim to resolve all grievances within 21 working days from the date of receipt.

If your grievance is not resolved within this timeframe, you can escalate it to SEBI's SCORES Platform (SEBI Complaints Redress System).

**SCORES Portal:** scores.sebi.gov.in.

In case you are unsatisfied with the resolution provided through our support or the SCORES platform, you can access the Online Dispute Resolution (ODR) Portal.

**ODR Portal:** smartodr.in